

## Two-Day Conflict Resolution Certification Course "The Ethical Protector" May 14-15, 2024

### What is the RGI Conflict Resolution Course?

The RGI Conflict Resolution course is a two-day intensive training experience for protector professionals who want to enhance their ability to de-escalate and resolve physical, verbal, and cross-cultural conflict.

- **Improve Community Relations**
- **Avoid negative publicity and civil liability issues**

Top conflict resolution specialists from the law enforcement, military and martial art worlds will facilitate the course (please see bios on website). Participation in the course results in a Level I certification in RGI Conflict Resolution Skills. It is a synergistic course covering the following elements:

- **Ethics** - Personal Integrity and Leadership
- **Communication** - Verbal De-Escalation & Cross-Cultural Skills
- **Physical Skills** - Defensive Tactics & Protective Measures

### Course Description.

This 2-day certification course utilizes a combination of lectures, group discussion, and physical training scenarios. As a participant you will:

- Develop a better understanding of moral values and **ethics** as they pertain to your life and profession.
- Learn to **communicate** better under stress to de-escalate and resolve conflict.
- Learn how to deal more effectively with **cultural** differences regardless of whether or not you "know" the culture.
- Enhance your technical and tactical physical **protector skills and self-confidence** across the spectrum.

### Who should attend.

This course is open to anyone:

- Law enforcement, military, and other protector professionals.
- Thought leaders interested in physical-moral leadership, conflict resolution, and ethics.

**Note:** Although physical in nature, the training does not require any special level of physical fitness or previous martial arts training.

### Date:

May 14-15, 2024  
830am - 400pm each day

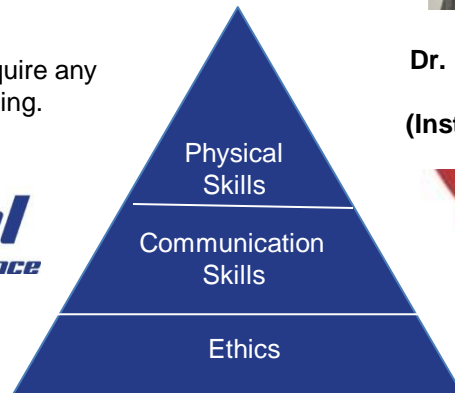
### Location:

Mercer Ave & 4th St  
Spring Lake, NJ 07762

### Cost:

\$300 per person  
(Group discounts available.)

**Verbal**  
*Defense & Influence*



### Instructors:



**Jack Hoban**



**Alex Carney**



**Mitch Little**



**Dr. Kristen Knapp**

(Instructor bios on website.)

For more information, including online registration, please go to:  
<http://www.rgi.co/events>